

Subject: FW: Fields Auto Group – Vendor Addendum/Risk Assessment – Action Required (Text2Drive)
From: "Jane Copeland" <jane@apinet.com>
Date: 6/8/23, 4:24 PM
To: <charles@apinet.com>

From: Jane Copeland <jane@apinet.com>
Sent: Thursday, June 8, 2023 4:23 PM
To: norm@text2drive.com
Cc: support@text2drive.com
Subject: FW: Fields Auto Group - Vendor Addendum/Risk Assessment - Action Required (Text2Drive)
Importance: High

URGENT REQUEST – GLB RESPONSE NEEDED

Norm,
We have requested a GLB addendum and risk assessment from your company multiple times with no success. I attach the links below to enable your organization to provide a quick response. However, if you have a standard response for dealers who all require this, please feel free to submit this documentation provided it is a statement of the necessary compliance.

As things stand the Fields Group stores in Illinois, Wisconsin, Florida and North Carolina will be required to review their contract and services with your company if this GLB request is not fulfilled. This is not something we wish to do, but if we can't get the necessary documentation from your organization which provides the GLB Compliance we need, we will be forced to review your status as a service provider and potentially look for another solution which is compliant and can fulfill this need.

I hope to hear from you very quickly since we have many stores and do not wish to interrupt operations. Feel free to call me at 512.657.4691 if you have any questions.

Your prompt attention to this matter will be greatly appreciated,

Jane Copeland
Fields Security Team

*****ORIGINAL REQUEST*****

Hello,

As a valued vendor of the Fields Auto Group family of dealers, we need to ensure our vendors are in compliance with the new Federal Trade Commission's GLB Safeguards Act revisions set to go into effect on June 9th, 2023.

These revisions require us, a Dealer designated as a financial institution, to ensure our vendors are in compliance with these new guidelines. We have developed an addendum to existing Vendor Service Agreements and a Risk Assessment for this purpose. These two documents are prepopulated with the Fields Auto Group stores you provide products and services to.

A qualified individual from your company must complete and submit the Addendum and Risk Assessment. If you are not the qualified individual to complete these documents, please forward this email to that person as soon as possible.

We sincerely appreciate your attention to this request. We are committed to the security and privacy of our customers personal information and look forward to working with our vendors to ensure it remains a top priority. The unique links for your digital documents can be found below.

Vendor Addendum: <https://comserver.apinet.com/fields-compliance/?d=gk2ei>

Risk Assessment: <https://comserver.apinet.com/fields-compliance/risks/?d=gk2ei>

Please don't hesitate to reach out with any questions you have.

Sincerely,
Robert Oteri



Robert Oteri
Security Planning Team

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