

Robert Oteri

From: Jane Copeland <jane@apinet.com>
Sent: Friday, June 23, 2023 12:04 PM
To: Robert Oteri
Subject: Fwd: GLB Safeguards
Attachments: Fields Auto Group-Dealerware Compliance Addendum .pdf; Untitled attachment 00773.htm; Executed Field Auto-Dealerware Compliance Addendum .pdf; Untitled attachment 00776.htm

Jane

Begin forwarded message:

From: Jane Copeland <Jane@apinet.com>
Date: June 23, 2023 at 10:54:48 AM CDT
To: Brian Cullinan <brian.cullinan@fieldsauto.com>
Cc: "Shermin L. Pelinski" <shermin@fieldsauto.com>, John Mantione <john.mantione@fieldsauto.com>
Subject: Re: GLB Safeguards

Brian,
Could you make sure they set up the loner system so that the drivers license information does not appear on any printed document or client version of the contract please.

Loner car software products often allow the user to configure where/when a drivers license appears. The system must keep the drivers license number in case of traffic violations etc. but it would be interesting to know if this vendor has a maintenance facility to delete the license numbers after a certain period of time. If they don't, it would be a nice enhancement to request.

We have had instances where loner car software was installed and the drivers license showed on the contract documents. Whether these documents are printed or electronic versions given to the customer, we must ensure this is checked before your stores start using the software.

This issue has caused two dealer breach situations in the past.

Best wishes,
Jane

On Jun 23, 2023, at 7:30 AM, Brian Cullinan <brian.cullinan@fieldsauto.com> wrote:

Here are the documents from Dealerware- they are a loner software company like TSD

Brian Cullinan
Director of Fixed Operations
Fields Auto Group
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bcullinan@fieldsauto.com
www.fieldsauto.com

From: Zack Adamson <zack.adamson@dealerware.com>
Sent: Wednesday, June 21, 2023 11:49 AM
To: Brian Cullinan <brian.cullinan@fieldsauto.com>
Subject: Re: GLB Safeguards

Brian,

Signed and completed forms attached. I'll resend the agreement for JLR Jacksonville to you now so you have that handy, and I'll follow up with Brian Z today to see where he's at on their decision for Lexus Jax and Orange Park.

Thanks!

Zack

On Sun, Jun 18, 2023 at 4:07 PM Brian Cullinan <brian.cullinan@fieldsauto.com> wrote:

Zach, I know we have a safeguard statement from you from before but know that the new law kicked in I will need these two documents before I sign any future agreements.

Thanks,

Brian Cullinan

Director of Fixed Operations

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Zack Adamson

Sales Director

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