



Fields Auto Group Compliance

Service Provider Risk Assessment

Questionnaire requested by **FIELDS LEXUS GLENVIEW, LEXUS OF JACKSONVILLE, LEXUS OF ORANGE PARK.**

Name of Person Completing This
Questionnaire
Shahid Jamal

Service Provider Name
Tire Profiles

Date Completed
06/13/2023

1. Are you an employee or authorized representative of this vendor/company? Indicate the Person's Name in the comments.	Yes	Person's Name:
2. Does your company offer software applications as part of its services?	Yes	
3. Is client data encrypted at rest and in transit? If not, why not?	No	Data is encrypted in transit but at rest it is not, it is stored in a heavily secured data storage repository though.
4. Has your company experienced a data breach in the past 12 months that affected customers' personal information?	No	
5. Does your company have insurance coverage for a data breach that may involve our customer information that your company acquires while doing business with us?	Yes	We do have security insurance policy against data breach.
6. Does your company require security awareness training for all employees? If so, please answer how often it is provided in the comments section.	Yes	Security Training Frequency: Once a year
7. Does your company monitor for the effectiveness of employee security training by testing your users with simulated attacks?	No	
8. Does your company have a process for restricting access to customer files on a need-to-know basis?	Yes	Yes, this access is very limited.
9. Do you have a written information security program?	NA	
10. Does your company conduct annual risk assessments that assess electronic, physical, and administrative information safeguards?	Yes	
11. Does your company have systems in place to securely dispose of documents that have personal identifiable information on them?	Yes	
12. Does your company have systems in place to restrict access to files/documents containing customers personal information to those with proper authorization?	Yes	
13. Does your company have due diligence processes and procedures for vetting subcontractors, including having them sign processing agreements that are compliant with applicable federal and state laws?	Yes	
14. Has your company performed penetration testing of its systems within the past 12 months?	No	It occurred 18 months ago.
15. Has your company conducted a vulnerability assessment of your systems within the past 6 months?	Yes	
16. Does your company maintain end-of-life or unsupported operating systems or software? If so, are these systems used to manage or maintain customer data?	No	
17. Does your company regularly patch or update systems and third-party software and monitor for noncompliance?	Yes	



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18. Does your company have a written incident response plan in the event of a security breach?	Yes
19. Does your company require users to create complex passwords with 9 characters or greater?	Yes
20. Does your company prohibit shared logins?	Yes
21. Does your company require multi-factor authentication to log into your systems?	Yes For employees this is mandatory. MFA is optional for dealerships. We will reach out and enable it for Fields Auto Group.
22. Do you have an account lockout policy?	Yes

Date
06/13/2023

Signature of Authorized Agent of Service Provider
Shahid Jamal

Title
Dr. Software
Engineering

Submitted on June 13, 2023 at 11:13 AM by 45.22.60.218.