



DLRDMV PRIVACY POLICY

Revised October 23, 2020

Your Acknowledgement and Acceptance of Terms

By accessing any DLRdmy page at the dlrldmv.com domain, you understand, acknowledge and agree to the terms and conditions of the DLRdmy's Privacy Notice and voluntarily consent to the access, information collection, disclosures and use practices described in our Privacy Notice.

Privacy Commitment

Your privacy is important to us and DLRdmy is committed to protecting your privacy. This Privacy Notice sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website.

Collection and Use of Information

DLRdmy collects information from and about its users that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device ("personal information") (1) directly from Web Server Use and (2) through the use of Cookies.

Web Server Use:

In visiting our site, we may track information to assist us in administering our site and its usage. We may track information such as:

- The date and time of your visit
- Your Internet protocol address
- The name of your Internet service provider
- The browser or computer you use
- The number of links you click within the site
- The state or country from which you access the site
- The web pages you linked to our site from pages you viewed on the site

Cookies:

These cookies are used to store information about your session and for analytics tools that help us to understand how our visitors engage with our sites. DLRdmv may use a set of cookies to collect information and report site usage statistics without personally identifying individual visitors.

If you purchase DLRdmv's products and services, we may collect billing information. This information is used to complete the transactions.

DLRdmv may also collect anonymous demographic information, which is not unique to you, such as your age and gender.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include a user account assigned to you by your employer. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of Personal Information, Not in the Public Domain

Your use of our site is considered private. However, by using our site, you consent to DLRdmv accessing and disclosing information about you, your account and/or the content of your communications, as follows:

- To process your transactions;
- To comply with all applicable DMV rules or regulations and with all applicable laws, as well as applicable law enforcement requirements and any legal process served on us;
- To conduct activities to verify or maintain the quality or safety of our service;
- To detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and to prosecute those responsible for that activity;
- To debug, identify and repair errors that impair existing intended functionality;
- To conduct internal research for technological development and demonstration;
- To investigate, and in the enforcement of, potential violations of any agreement with DLRdmv, including use of our services in any manner which may violate the law; and,
- To protect the rights, property, or safety of DLRdmv, its affiliates, its officers, its employees, its customers, or the public.

DLRdmv does not engage in the sale of personal information of any consumers, regardless of age.

DLRdmv's Use of Security Technologies

DLRdmv is committed to protecting the security of your personal information from unauthorized access, use, or disclosure. To do so, DLRdmv utilizes a variety of security technologies and procedures. One example, is that personal information we receive on our systems is stored with limited access, in controlled facilities. All information submitted to us is encrypted via Transport Layer Security (TLS), an encryption method used extensively on the Internet to secure such information.

Your Web Account Information

If you would like to ensure that personally identifiable information in your web account file is correct and current, you may review this information by contacting our customer support at (855) 335-7368 or emailing us at privacy@dlrdmv.com.

Vendor sites, these sites will likely have their own privacy statements that should be viewed by clicking on the corresponding links within each respective website. While we strongly encourage online vendors, merchants and others who interact with DLRdmv services to participate in industry privacy initiatives and to take a responsible attitude towards consumer privacy, we do not have direct control over the policies or practices of participating merchants and other third parties; therefore, DLRdmv is not responsible for the privacy practices or contents of those sites. We recommend and encourage that you always review the privacy policies of merchants and other third parties before providing any personal information or completing any transaction with such parties.

Your California Privacy Rights and Choices

The California Consumer Privacy Act of 2018 (CCPA) provides California residents with specific rights regarding their personal information and applies solely to visitors, users, and others who reside in the State of California when visiting the DLRdmv website. We adopt this notice to comply with the CCPA and other California privacy laws. This section describes your CCPA rights and explains how to exercise those rights.

As stated above, we collect and use certain information from those accessing or using our website. You have the right to request that DLRdmv disclose what personal information of yours that we have collected and used over the past 12 months.

Deletion Rights.

You have the right to request that DLRdmv delete any of your personal information which we collected, subject to certain exceptions. You may request deletion of such information by submittal of a verifiable consumer request as noted above. Once we receive and confirm your verifiable consumer request, as described above, we will delete (and direct our service providers to delete), your personal information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

- Complete the transaction for which we collected the personal information;
- Perform any agreement with you, including a service that you requested and actions reasonably anticipated within the context of our ongoing business relationship;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and to prosecute those responsible for that activity;
- Debug products to identify and repair errors that impair existing intended functionality;
- Protect and exercise free speech, including ensuring the rights of another consumer to exercise their free speech rights, or exercise another right provided for by law
- Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.);
- In the event you previously provided informed consent, engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement;
- Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.
- Comply with all applicable DMV rules or regulations and with all applicable laws and legal obligations, as well as applicable law enforcement requirements and any legal process served on us; and
- Make other internal and lawful uses of that information that are compatible with the context in which you provided it.

- Deny you use of our services.
- Provide you a different level or quality of services.

However, we may offer you certain financial incentives permitted by the CCPA that may result in different prices, rates, or quality levels. Participation in a financial incentive program requires your prior opt in consent, which you may revoke at any time. Any CCPA permitted financial incentive we offer will reasonably relate to your personal information's value and contain written terms that describe the program's material aspects.

Our Response

Our normal practice is to provide a response to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time we will inform you of the reason and extension period, in writing. Responses to those consumers with an account will be delivered to that account; all other responses will be delivered via U.S. Mail, or electronically at the requester's option. Responses will only cover the 12-month period preceding the date of receipt of the verifiable consumer request, and will set forth the reasons in the event we cannot comply with a request. As to data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity. No fee will be charged to process or respond to your verifiable consumer request, except in the event such request is excessive, repetitive, or unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Changes/Updates

DLRdmy reserves the right to modify and amend this Privacy Notice, at its discretion. The date of the last update to this Privacy Notice is noted at the top of this Privacy Notice. You are responsible for periodically visiting our website and viewing this Privacy Notice to stay informed about the personal information we collect. Your continued use of the service constitutes your agreement to this Privacy Notice and any amendments or updates.

Contact Information

If you have questions regarding our Privacy Notice, its implementation, failure to adhere to this Privacy Notice, the ways in which we collect and use your personal information, your choices and rights regarding such use, and/or our general practices, please contact us at privacy@dlrdmv.com or send your questions or comments to:

DLRdmy, LLC
14860 Landmark Blvd
Suite 100
Dallas, TX 75254



contactus@dlrdmv.com

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