

Privacy Policy

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The website AutoiPacket.com, including all resources available from the AutoiPacket.com domain name (the "Site") is owned and operated by AutoiPacket LLC doing business as AutoiPacket ("AutoiPacket"). This Privacy Policy (the "Statement") describes the Site's collection, disclosure, and use of consumer information practices in connection with the Site. The Statement applies to any portions of the Site that AutoiPacket co-brands with any affiliates, licensors, suppliers, service providers, distribution partners, advertisers, and/or other third-parties (collectively, "Affiliates"). Please be aware you may have arrived at a co-branded version of the Site from an Affiliate's website. This Statement is to be read and understood in conjunction with the Terms of Service. Although this Statement will describe how consumer information is shared with Affiliates, who may independently collect, store, and use information obtained from you, this Statement should not be interpreted as making any representations regarding how the Affiliates treat such information. For information on the collection, use, and disclosure practices of Affiliates, please review the privacy policies of those Affiliates.

Contact Information

Consumers who visit the Site for personal use ("consumer" or "you" or "your") will not receive unsolicited emails ("spam"), phone calls, or mailings from AutoiPacket. You may be asked to provide contact information (email, phone, and/or mailing address) through the Site in order to connect you (a "Request") with a clearly identified automotive product or service ("Seller"). AutoiPacket will deliver your contact information to Seller in connection with a Request and AutoiPacket will not share such information with any other party. Upon the Seller's request, AutoiPacket may send you a single automated response to your Request. To opt-out from Seller communications, please contact the Seller directly. To the extent an Affiliate manages certain channels of communications (e.g., toll-free telephone numbers), the Affiliates is under an obligation to not use your contact information for any purpose beyond an accounting between Affiliate, AutoiPacket and Seller.

Consumer Nonpublic Personal Information

AutoiPacket treats consumer nonpublic personal information ("NPI") with utmost respect. AutoiPacket warrants that: (1) it guards NPI with physical, electronic, and procedural safeguards; (2) it does not disclose NPI, except as is reasonably necessary to fulfill the purposes for which such information was provided, and (3) it complies with all requirements of Title V of the Gramm-Leach-Bliley Act, 15 U.S.C §§ 6801 through 6810 ("GLB Act"), and the Federal Trade Commission's implementing regulation, Regulation P, 16 C.F.R. Part 313 ("Regulation P") as both relate to the disclosure and protection of NPI. AutoiPacket expressly reserves the right to release any NPI under the following circumstances: (a) in connection with any transfer of ownership and/or sale of all or a part of the Site, (b) to protect the property or safety of users of the Site and/or others, (c) to investigate and/or take action against illegal activity, unauthorized use, and/or suspected abuse on or of the Site, (d) to enforce the Terms of Service Agreement, and (e) when required by legal process or law.

Passive Information Collection

The Site automatically collects non-personally identifiable information, which may include the type and version of your browser, your service provider, your IP address, location-based information, your usage and navigation of the Site, and any means you may have used to locate the Site ("Web Analytics"). Web Analytics does NOT include your name, e-mail, telephone number or other information described in the "Contact Information" section of this Statement. Web Analytics may be collected through cookies, web beacons, or other technologies.

Use of Information

AutoiPacket may use any collected information to help diagnose problems with equipment, administer and operate the Site, compile statistical data for analysis, research, optimization, performance and development.

Emails to AutoiPacket

AutoiPacket will not, in the ordinary course of business, release, publish, or disseminate the content of private electronic messages transmitted to AutoiPacket. However, we may occasionally release information concerning such communications when release is appropriate to comply with law (including disclosure in response to a request from a law enforcement agency), or to protect the rights, property, or safety of visitors to the Site, AutoiPacket, Affiliates, and/or others.

Data Deletion or Disclosure

As of January 1 2020, California law permits residents of California to request certain details about how their personal information is shared with third-parties or affiliated companies for direct marketing purposes. California residents may take advantage of their disclosure and deletion rights by [contacting us](#).

You may request, up to two times each year, that we disclose to you the categories and specific pieces of personal information that we have collected about you, the categories of sources from which your personal information is collected, the business or commercial purpose for collecting your personal information, and the categories of personal information that we disclosed for a business purpose.

When taking advantage of your disclosure and deletion rights:

We will verify your identity for security purposes before accepting the deletion. We'll start working on your disclosure or deletion request after we receive it, but some of your data may remain in our system if we are legally required, or while we are legally permitted to retain it. Instead of deleting certain data, we may de-identify or disassociate it, such that it no longer appears associated with you. Once your data is deleted, you can't recover any data, or regain access. You'll need to set up a new account if you want to access AutoiPacket again.