

MDL PRIVACY POLICY

General

At MDL Corporation, we respect your need for online privacy and protect any Business and Personal Information that you may share with us, in an appropriate manner. Our practice as regards to the use of your Business and Personal Information is as set forth below in this Privacy Policy Statement. As a condition to using of MDL Services, you consent to the terms of the Privacy Policy Statement and as it may be updated from time to time. In the event of a material change, we shall notify you via email or by means of a prominent notice on the website. This Privacy Policy Statement applies exclusively to www.mdlautomation.com Information Recorded and Use

Personal Information

During the Process for creating a user account, we request your name and email address. You will also be asked to choose a unique username and a password, which will be used solely for the purpose of providing access to your user account. Your name and email address will be used to send you notifications and to inform you regarding new services, releases, upcoming events and changes in this Privacy Policy Statement. When you elect to sign up for a user account, you also have the option to create the user account using any of the trusted third party user authentication services integrated with MDL Services. In doing so, no Business and Personal Information within your third-party email accounts is transferred to your user account without your explicit consent.

MDL will have access to third-party personal information provided by you as part of using MDL Services. This information may include third-party names, email addresses, phone numbers, and physical addresses and will be used for servicing your requirements as expressed by you to MDL and solely as part and parcel of your use of MDL Services. We do not share this third party personal information with anyone for promotional purposes, nor do we utilize it for any purposes not expressly consented by you. We post user testimonials on the website. These testimonials may include names and we acquire permission from our users prior to posting these on the website. MDL is not responsible for the Business and Personal Information users elect to post within their testimonials.

Usage Details

Your usage details such as time, frequency, duration and pattern of use, features used and the amount of storage used may be recorded by us in order to enhance your experience of the MDL services and to help us provide you the best possible service.

Contents of your User Account

We store and maintain files, emails and other data stored in your account at our facilities in the United States. In order to prevent loss of data due to errors or system failures, we also keep backup copies of data including the contents of your account. Hence your files and data may remain on our servers even after deletion or termination of your account for a period of time after termination. We assure you that the contents of your account will not be disclosed to anyone and will not be accessible even to employees of MDL except in circumstances specifically mentioned in this Privacy Policy Statement and Terms of Services. We also do not process the contents of your account for serving targeted advertisements.

Financial Information

MDL does not collect any form of financial information from its client's systems.

Visitor Details

We use the Internet Protocol address, browser type, browser language, referring URL, files accessed, errors generated, time zone, operating system and other visitor details collected in our log files to analyze the trends, administer the website, track visitor's movements and to improve our website.

Cookies

We use temporary and permanent cookies to enhance your experience of our MDL Services. Temporary cookies will be removed from your computer each time you close your browser. By selecting 'keep me signed-in' option in MDL Services, a permanent cookie will be stored in your computer and you will not be required to sign-in by providing complete login information each time you return to our website. If you have turned cookies off, you may not be able to use registered areas of the website. We tie cookie information to your email address when you elect to remain logged in so as to maintain and recall your preferences within the website. We may from time to time employ the use of pixel tags on the website and in emails. Pixel tags such as web beacons are 1×1 images that are embedded onto a web page to document traffic and for website analytics without collecting any Personal Information. We may from time to time employ the services of a third party agent to analyze statistical and aggregate data about our website content and user base. This aggregated information is not personally identifiable and is employed in improving website functionality and offerings. To this end, these third parties may employ the use of cookies and, or pixel tags in providing their services. While these third party cookies are not tied to your Personal Information, MDL does not have access to these cookies nor are we responsible for them.

Links from our website

Some pages of our website contain external links. You are advised to verify the privacy practices of such other websites. We are not responsible for the manner of use or misuse of information made available by you at such other websites. We encourage you not to provide Personal Information, without assuring yourselves of the Privacy Policy Statement of other websites.

With whom we share Information

We may need to disclose Business and Personal Information to our affiliates, service providers and business partners solely for the purpose of providing MDL Services to you. In such cases, MDL will also ensure that such affiliates, service providers and business partners comply with this

How secure is your Information?

We adopt industry appropriate data collection, storage, and processing practices and security measures, as well as physical security measures to protect against unauthorized access, alteration, disclosure or destruction of your Personal Information, username, password, transaction information and data stored in your account. Access to your name and email address is restricted to our employees who need to know such information in connection with providing MDL Services to you and are bound by confidentiality obligations.

Your Choice in Information Use

You will be required to register for our MDL Services by providing Personal Information. If you choose not to provide your Personal Information, we will be unable to provide you the MDL Services. We also provide you with the option of opting out from receiving mail or texts from us; however, you will not be able to receive email or text notifications of customer arrivals, vehicle locations, new services, releases, upcoming events and changes to the Privacy Policy Statement should you decide to opt-out of receiving all messages from MDL. In the event we decide to use your Business and Personal Information for any purpose other than as stated in this Privacy Policy Statement, we will offer you an effective way to opt out of the use of your Business and Personal Information for those other purposes. You may opt out of receiving newsletters and other secondary messages from MDL by selecting the 'unsubscribe' function present in every message we send.

Accessing, Updating and Removing Personal Information

We provide users with access to their Personal Information. Users may correct, update or remove any such Business and Personal Information either by accessing their user account or by contacting MDL Customer Support Services. Such changes may take up to 48 hours to take effect. We respond to all inquiries within 5 business days.

Investigation of Illegal Activity

We may need to provide access to your Business and Personal Information and the contents of your user account to our employees and service providers for the purpose of investigating any suspected illegal activity or potential violation of the terms and conditions for use of MDL Services. However, MDL will ensure that such access is in compliance with this Privacy Policy Statement and subject to appropriate confidentiality and security measures.

Enforcement of Privacy Policy

We make every effort, including periodic reviews to ensure that Business and Personal Information provided by you is used in conformity with this Privacy Policy Statement. If you have any concerns regarding our adherence to this Privacy Policy Statement or the manner in which Business and Personal Information is used for the purpose of providing MDL Services, kindly contact MDL Customer Support Services at support@mdlautomation.com. We will contact you to address your concerns and we will also co-operate with regulatory authorities in this regard if needed.

Notification of Changes

Any changes to the Privacy Policy Statement will be posted on our website in order to keep you informed of any changes in the nature of information collected, the manner of collection, use and sharing of information. If at any point we decide to use Business and Personal Information in a manner different from that stated at the time it was collected, we will notify you by email and provide you with the ability to opt out of these new uses unless you have opted out from receiving all email notifications from us. You will not receive email notification of minor changes to the Privacy Policy Statement. If you are concerned about how your Business and Personal Information is used, you should check back at <https://mdlautomation.com/privacy-policy/> periodically.

END OF PRIVACY POLICY

If you have any questions or concerns regarding this Privacy Policy Statement, please contact us at support@mdlautomation.com. We shall respond to all inquiries within 30 days of receipt upon ascertaining your identity.

HOME

BLOODHOUND ZONAL

SERVICE DRIVE CONCIERGE

RFID CAR TRACKING

LICENSE PLATE RECOGNITION

CAR WASH CONCIERGE

MDL DISPATCH

Contact us today via voice, email, or social media!
We look forward to speaking with you about all the ways MDL can benefit your business.

PHONE:
888.635.7343

ADDRESS:
30 Mansell Court - Suite 220
Roswell, GA 30076

FOLLOW US



First Name *

Last Name *

Business/Dealership

Title

Email address *

Direct Phone Number *

Message

